

# Online Program Registration “How To” Guide

## Step 1: Find Your Program

New to online registration? [START HERE](#) [SIGN IN](#)

**Select Branches/Sites**

Currently Showing: **10 Branches** [view](#)  
**5 Sites** [view](#)

**Program Tags**

<a href="#">2007-2008 School Year (27)</a>	<a href="#">Classes &amp; Community Programs (4)</a>	<a href="#">Preschool (1)</a>
<a href="#">3 -5 year olds (1)</a>	<a href="#">Dance (22)</a>	<a href="#">Swim Lessons (1)</a>
<a href="#">Adult Programs (4)</a>	<a href="#">Groups &amp; Clubs (1)</a>	<a href="#">Youth &amp; Teen Programs (23)</a>
<a href="#">Aquatics (1)</a>		

- Click a Program Tag (ex: “Aquatics”)
- Find your program and check the box beside it
- Click the Register button

### Helpful Information

**\*HELP:** If you receive an error after clicking “Find Me”, and you are currently a Member or have registered for programs before we probably have inaccurate information on your membership account. Contact the Knox County YMCA to verify your personal information. Once this has been updated, you will be able to login and register for programs online.

## Step 2: Access Your Online Account

### Option 1: Sign In

Sign in with your email address and password. Then click, “Sign In”

**Option 1: Sign In and Register**

E-mail:

Password:

[Sign In](#)

### Option 2: Forgot Your Password?

If you know you’ve registered online before but can’t remember your password, choose the reset option.

**Option 2: Reset Your Password**

E-mail:

[Reset](#)

### Option 3: Never Registered Online?

If you have never registered for an online program at Knox County YMCA the system we’ll search to see if you are in our records. If not, you will be given the option to create an account.

**Option 3: Create Your Online Account**

1. Last Name:  or Member ID:

2. Birth Date:  (use MM/DD/YYYY format)

3. ZIP Code:

[Find Me](#)

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## **Payment Options**

You may pay by using a checking or savings account on file, a credit card on file, or a new credit card.

## **Registration Confirmation**

You will receive a registration confirmation via email. If you do not receive an email confirmation, contact your local YMCA branch to verify that your email address in our system is correct.

## **Is Joining Required?**

You are not required to join the Knox County YMCA to participate in our programs. Everyone is welcome! However, members enjoy early registration dates and discounted programs fees. Non members may register for programs during activity member registrations dates.

## **Questions?**

Please call us at 344-1324 or email [kcorbin@knoxymca.org](mailto:kcorbin@knoxymca.org) if you have any questions!